
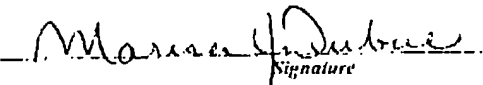


OFFICIAL

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No.
Applicant(s): BERNARD IULO ET AL.			POU920010025US1
Serial No. 10/008,742	Filing Date 11/05/2001	Examiner Kuen S. Lu	Group Art Unit 2177
Invention: A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE			
<div style="text-align: right;">RECEIVED CENTRAL FAX CENTER JUN 16 2004</div>			
I hereby certify that this <u>Amendment Transmittal, Amendment</u> (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>703-872-9306</u>) on <u>June 16, 2004</u> (Date)			
<div style="text-align: center;"><u>Jane M. Theberge</u> (Typed or Printed Name of Person Signing Certificate)  (Signature)</div>			
Note: Each paper must have its own certificate of mailing.			

P18/RLV01

AMENDMENT TRANSMITTAL LETTER (Large Entity)			Docket No. POU920010025US1		
Applicant(s): BERNARD JULO ET AL.					
Serial No. 10/008,742	Filing Date 11/05/2001	Examiner Kuen S. Lu	Group Art Unit 2177		
Invention: A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE					
<u>TO THE COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	21 -	29 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	5 -	5 =	0 x	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
 <input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0463 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 _____ Signature			Dated: June 16, 2004		
Marisa J. Dubuc Registration No. 46,673 Cantor Colburn LLP 55 Griffin Road South Bloomfield, CT 06002 (860) 286-2929 (860) 286-0115 FAX Customer Service No. 23413			<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37C.F.R. 1.6 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.</div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">_____ Signature of Person Mailing Correspondence</div> <div style="border: 1px solid black; padding: 5px;">_____ Typed or Printed Name of Person Mailing Correspondence</div>		
CC:					

P11LARGE/REV08

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JUN 16 2004

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Applicant:	BERNARD IULO)	
)	Group Art Unit: 2177
Serial No.:	10/008,742)	
)	
Filed:	NOVEMBER 5, 2001)	Examiner: Kuen S. Lu
)	
For:	A CONSOLIDATED MONITORING)	
	SYSTEM AND METHOD USING THE)	Confirmation No.: 5945
	INTERNET FOR DIAGNOSIS OF AN)	
	INSTALLED PRODUCT SET ON A)	
	COMPUTING DEVICE)	

AMENDMENT

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action mailed March 16, 2004, please amend the
Application as follows:

POU920010025US1